

Notification of Dispute ATM/DEBIT/CREDIT

Member Name: _____

Account# _____

ATM DEBIT Card Credit Card

Card# _____

Transaction Information (If more than one transaction is in dispute, please provide list specifying the information below for each charge.)

Merchant Name: _____

Location: _____

Transaction Date: _____

Amount: \$ _____

I am disputing the transaction (s) in question because of the following reason (s):

ATM Machine did not dispense cash. Enclosed is a copy of the receipt.

Deposit made was never credited to my account. Enclosed is a copy of the receipt.

Amount credited to my account differs from actual amount of deposit. Enclosed is a copy of the receipt.

The transaction(s) was unauthorized. *No one authorized to use this account signed for or participated in the transaction(s).

***If transaction is unauthorized, please indicate status of card (check one):** { }Card Lost { }Stolen { }Card still in account holder's possession. **If cardholder still in possession of card, is counterfeit card use suspected? ()Yes () No**

For mail/phone/e-commerce transaction(s) ONLY: I do not recognize the above- listed transaction despite a good faith effort made to provide me with additional details of the transaction(s).

The charge(s) was paid by another means. Enclosed is a copy of the canceled check or cash/credit receipt.

The amount signed for on the sales draft differs from the amount billed on the monthly statement. Enclosed is a copy of the sales receipt.

The transaction was authorized and then canceled on ____/____/____. I have attempted to resolve the dispute with the merchant. A credit voucher was issued (copy enclosed), but the credit has not posted to my account. If no credit voucher was issued, please attach a detailed letter explaining the date and reason for the return.

I have been billed 2 or more times for the same purchase. The original charge posted to my account on _____.

I placed an order with the merchant above. I have not received merchandise which I expected by ____/____/____. I have contacted the merchant on ____/____/____ for credit but no credit has posted to my account.

I canceled this recurring charge with the merchant on ____/____/____. NO charges after this date are authorized from this merchant. {Canceled by phone Canceled in writing. Copy of letter enclosed.}

I canceled this reservation on ____/____/____. The cancellation number provided to me is _____.

I received merchandise different than what I ordered. Attached is a detailed letter explaining what was expected, what was received, and that an attempt to return the merchandise was made.

Member Signature

Date

Telephone

ATTACH COPIES OF ALL RELATED DOCUMENTATION TO THIS FORM. If additional room is required to describe your dispute, please use the back of this form.